



# ANSWERS to questions our members have ASKED

## QA

### Do I have MASA benefits if I am at home?

Yes! MASA will be there for you if you become ill or are injured and require local transportation by ground ambulance or helicopter, or if you need to be transferred by air ambulance to an upgraded medical facility. Your MASA membership will also get you specialized medical care that may not be available locally.

### Do I have MASA benefits if I am travelling?

Yes! If you get sick or injured and require hospitalization, MASA can get you back home for treatment and recuperation. And if you require an air ambulance, MASA will even send a relative or friend with you so you do not have to be alone. Plus MASA membership includes the return of a stranded vehicle back to your home by a bonded driver.

### Who decides if I am going to be transported by an air ambulance?

Your attending physician and MASA's medical director determine when and where you will be flown. MASA takes care of all the details and the transportation.

### What do I do in an emergency?

If you are in the U.S., call 911 first as you would normally do. Once you are safe and in stable condition, call MASA and they will take care of the rest. If you are overseas, use the emergency services available in your area and then contact MASA.

### What happens if I pass away while away from home?

MASA will cover the air waybill for returning a member's remains to the airport nearest the member's permanent address.

### When do my MASA benefits start?

Your benefits start immediately once we receive your completed application. Or if you prefer, simply apply over the phone at 1-844-385-4602.

## Here's what members say about MASA Platinum Membership

*"We were vacationing in California when my husband broke his neck from a fall. After many weeks in the hospital one of our final obstacles was how to get him home. He was paralyzed from the chest down and could not be land transferred nor could he endure commercial air travel back to our home in New Mexico. We called MASA praying they would be able to help us get home. MASA made all the arrangements to bring my husband home by air transport with medical personnel aboard. We will be forever grateful. We were even sent a copy of the check that MASA paid the air service for their services of almost \$19,000!"*

*R. Jean Hardwick, Roswell, NM*

*"Let me commend the Medical Air Services Association for being everything a company should be - honest, dependable, supremely cost effective and thoroughly pleasant on the phone. My 94-year-old mother recently required an ambulance. The bill totaled \$1,422.68, and it was covered. No questions, no hassle, no additional documentation. I'm 66. Last week I signed myself up for five years. Two ambulance calls in that period will more than fund the policy. For the elderly (or anyone) prone to ambulance rides, MASA pays better than the S&P"*

*John Dycus, Arlington, TX*

**YOU ARE PRE-REGISTERED FOR MASA MEMBERSHIP FOR PARSE MEMBERS!**

**Mail the enclosed enrollment form to  
PISI at 3913 Hartzdale Dr Suite 1300 Camp Hill PA 17011**

# The world's finest pre-paid emergency air transportation benefits ... **MASA PLATINUM MEMBERSHIP**

Only MASA gives you all of these services ...

## **WITH ZERO OUT-OF-POCKET COSTS!**

- ▶ **Emergency Air Transportation** – Medically-staffed aircraft are on standby 24 hours a day, 365 days of the year in the U.S., Canada, Mexico, the Caribbean and the Bahamas.
- ▶ **Helicopter Transportation** – MASA will cover emergency helicopter transportation to the nearest appropriate medical facility capable of attending to your needs.
- ▶ **Ground Transportation** – Ground ambulance transportation is covered from your residence or the site of an illness or injury to the nearest appropriate medical facility capable of attending to your medical needs.
- ▶ **Mortal Remains** – MASA will pay for the air waybill for the return of mortal remains whether death is due to accident or sickness.
- ▶ **Worldwide Coverage** – Your coverage shall be extended to a worldwide basis when notice is given to MASA in writing of your intent to travel outside the basic coverage area.
- ▶ **Escort Transportation** – MASA will arrange for your spouse, family member or companion to accompany you in-flight, space permitting.
- ▶ **Recuperation/Repatriation** – Should you and your treating physician determine that recuperation near home is feasible, air transportation will be provided.
- ▶ **Return Transportation** – Arrangements and air transportation for your return home are included.
- ▶ **Visitor Transportation** – A family member may be selected and flown round-trip via common carrier to the location where you are hospitalized for more than seven days.
- ▶ **Minor Children/Grandchildren Return** – Your medical emergency could leave minor children or grandchildren stranded. MASA will provide air transportation back home and when necessary an attendant will ensure their safe return home.
- ▶ **Vehicle Return** – Privately owned or rented cars, vans, motorhomes or travel trailers left unattended as the result of your medical emergency will be returned to your residence.
- ▶ **Organ Retrieval** – Should you need a heart, liver, kidney or pancreas transplant, MASA will transport the organ. Should time or medical necessity dictate, MASA will fly the organ recipient candidate. Restrictions apply.
- ▶ **Pet Return** – A member's dog, cat or small animal can be returned to their residence after a covered medical emergency.

### **FACT:**

The average cost for an air ambulance is \$8,000 and could cost as much as \$50,000.

### **FACT:**

MASA's extensive benefits cover more than 1,000,000 people worldwide!

### **FACT:**

Federal regulations do not govern the quality of ambulance service. MASA does!

### **FACT:**

MASA only uses Cardiac Life Support Paramedics, Registered Nurses and Physicians.

Note: Definitions of services are contained in the member services agreement for each service provided. This benefit sheet is not a contract.

**THERE ARE NO PRE-EXISTING CONDITIONS, NO WAITING PERIODS & NO DEDUCTIBLES.  
START YOUR MASA MEMBERSHIP BENEFITS TODAY FOR AS LITTLE AS \$.88 A DAY!**

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